

If you wish to appoint an Authorised Representative to deal with Alltel Pty Ltd (“Alltel”) on your behalf, please complete the form below.

IMPORTANT NOTES

1. An ‘Advocate’ whom you appoint can deal with us on your behalf (including making a complaint) but:
 - a) Cannot change your account or services; and
 - b) Cannot act on your behalf or access your information unless you are present and agree.
2. An ‘Authorised Representative’ whom you appoint can deal with us on your behalf as your agent (including making a complaint) and:
 - a) If you give them limited rights, has only those rights including any limitations you specify on access to your information; and
 - b) Otherwise, has power to act and access information as if they were you.
3. If we are not clear whether you intend to appoint an advocate or an authorised representative, we shall assume you only intend to appoint an advocate.
4. We may also accept a person who holds an appropriate Power of Attorney or Guardianship Order as advocate or authorised representative for a customer. Please forward a certified copy of the Power of Attorney or Guardianship Order together with this form (signed by the attorney or guardian for the customer). We may need to have the documents checked before we can accept the appointment.
5. To protect your privacy and security and to minimise the risk of fraud, our normal requirement is that this appointment be submitted by post as a signed original, witnessed by one of the persons listed below.

Please call our support team on 1800 900 991 if this proves to be too difficult or inconvenient for you, and we will work with you to find an alternative way of appointing an Authorised Representative.

APPROVED WITNESSES		
Accountant who is a member of the Australian Institute of Chartered Accountants, CPA Australia or the National Institute of Accountants with 2 or more years of continuous membership	Justice of the Peace	Solicitor
Pharmacist	Dentist	Police Officer
Medical Practitioner	Officer with, or authorised representative of, a holder of an Australian Financial Services Licence, having 2 or more continuous years of service with one or more licensees	Chiroprapist
Agent in charge of, or a permanent employee (with 2 or more years of continuous service) of an Australia Post outlet	Barrister	Physiotherapist

APPOINTMENT OF AUTHORISED REPRESENTATIVE

Note: only the account holder may appoint an authorised representative

Alltel Account Number		
Account holder's full name		
I wish to appoint an.. (note: pick only 1)	Advocate Authorised Representative	
Appointed person's contact details	Full name	
	Email address	
	Phone number	
	Postal address	
	Driver's licence #	
Limitation of authority of Authorised Representative (if applicable)	(Specify here anything that your Authorised Representative should NOT be allowed to do on your behalf. If left blank, the Authorised Representative has the power to act as if they were you.)	

APPOINTMENT DECLARATION

“I, _____ (insert your full name), authorise Alltel Pty Ltd (“Alltel”) to deal with the above person as my Authorised Representative. I acknowledge that I am responsible for all acts of my Authorised Representative within the authority as described in this Appointment. I release Alltel and its representatives from any claim I might otherwise have against Alltel, based on anything Alltel does in reasonable reliance on this appointment. Alltel may assume that it is dealing with the Authorised Representative if they identify themselves as such when contacted at any of the contact numbers/addresses above. This appointment continues until I revoke it in writing.”

ACCOUNT HOLDER

Account holder signature	
Place & Date (DD/MM/YY)	

WITNESS

“I confirm that the person signing above (account holder) has produced evidence of their identity.”

Witness signature	
Place & Date (DD/MM/YY)	
Witness full name	
Witness capacity (JP, police officer etc)	
Witness address	